

Building CSOC for the Biggest Airport in the World

Protecting Against the Riskiest 1% of Threats

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5000 Servers



6500 Network Devices



150K Metrics Monitored



40K IOT Devices



750 IT Rooms



100K Events/Hour



15+ Event-Based Integrations

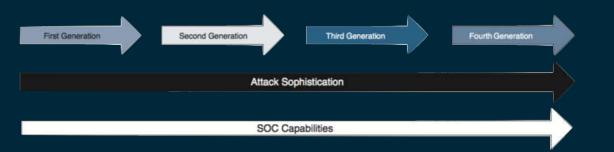


IT & IOT Service Topology



TIE III
3 Data Centers

CSOC Generations



Full custom tailor-made next-gen CSOC design





Engineering

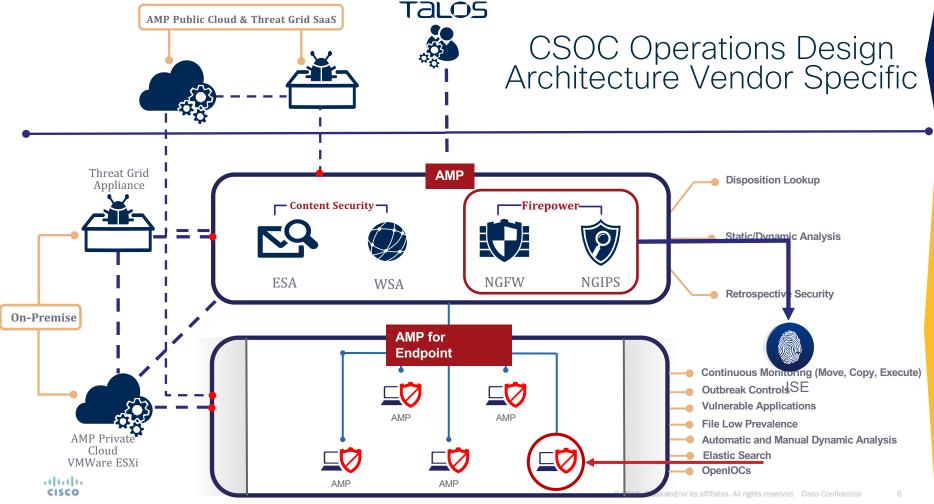
Operations

"The first thing you need to do at your CSOC is to separate the Engineering and Operation teams with clear definition of their responsibilities.

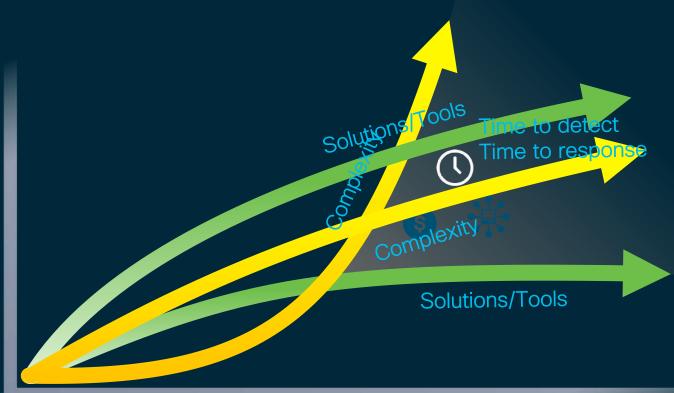
Threat hunters or incident responder will be not so happy, if she/he is doing vulnerability scanning or patch management"

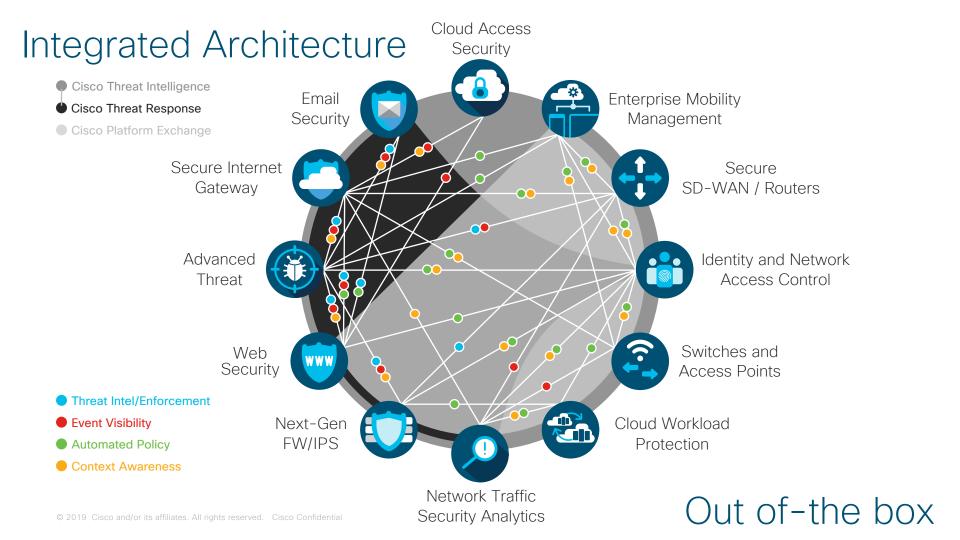






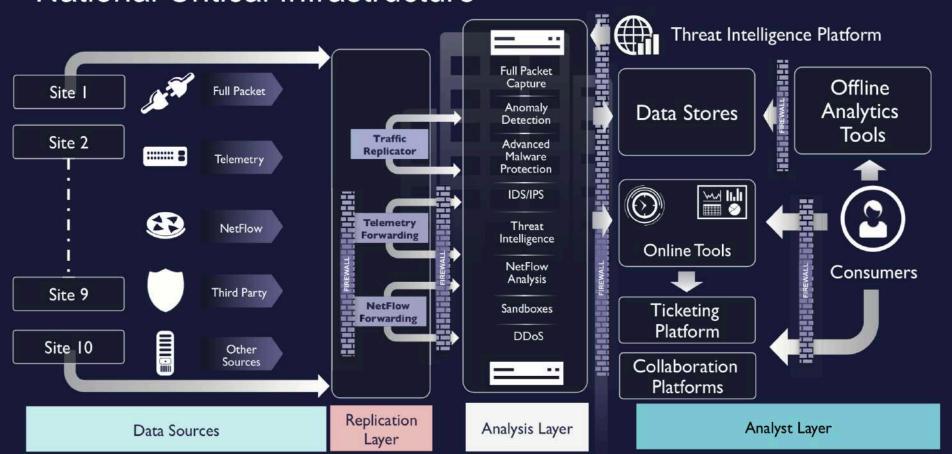
The Security Effectiveness Gap



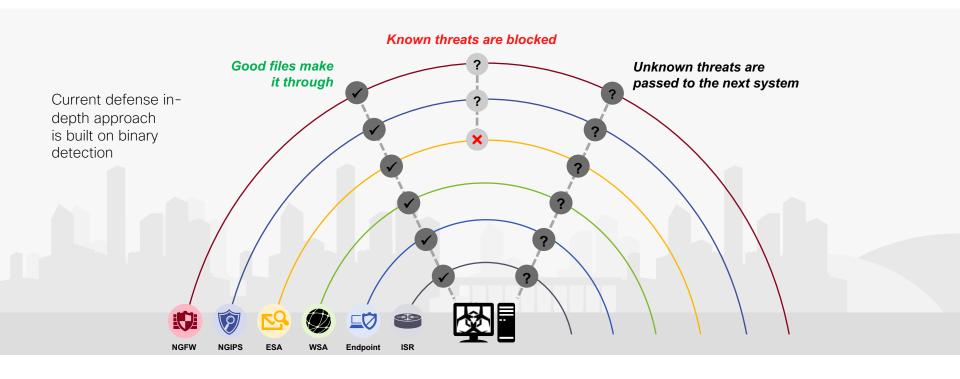


Example: Security Analytics for National Critical Infrastructure

CSOC Design Architecture



Why defense in-depth is BROKEN!





Single points of inspection have their limitations

"If we are still blaming the CSOC Operation teams (incident responders, threat hunters and malware/digital forensic) people for breaches. Then we are doing a big mistake, remember human cannot protect against the threats!

Technology/machines can do this to some level. So go and blame your technology!"

"Protection = Machines where Detection Response = Humans"

Preventing Malware Attacks is Ideal



But What Happens if One is Missed?

Most Security Solutions Block 99% of Threats

But what about the of threats you are missing?



Using Advanced Evasion Techniques



- Fileless malware
- Environmentally-aware malware
- Polymorphism
- Exploit legitimate processes

Finding Them Is Not Easy

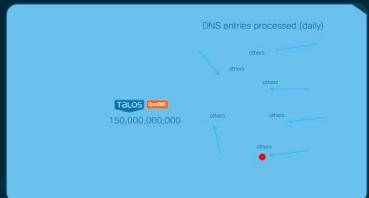


But how much is the 7% of threats you are missing?

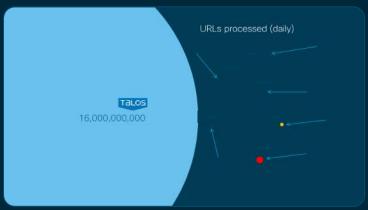
THREATS BLOCKED



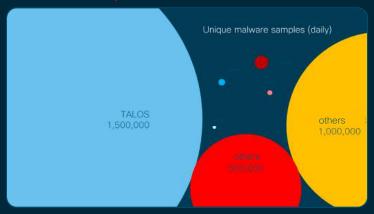
DNS ENTRIES PROCESSED



URLS PROCESSED



UNIQUE MALWARE SAMPLES



It Takes a Whole Lot of Time

Security Analyst



- Large scale alerts
- Flood of false positives
- Lots of tools & tedious tasks

Incident Responder



- Sifting through disparate data
- Lack of contextual info
- Gather/present evidence

IT Security Director



- Budget & staffing constraints
- IP/asset protection
- Technology integration

Automation & Orchestration

Key Issues at modern CSOC's: Excessive Alerts, Outdated Metrics, and Limited Integration Lead to Over-taxed SOCs

"How many investigations can a SOC analyst handle in a day?"

7-8
investigations
60% said a SOC analyst can realistically handle 7-8 investigations in a day.

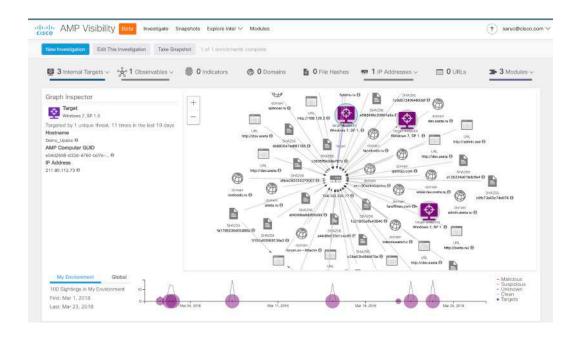
5-6
investigations

30% said a SOC analyst can realistically handle 9-6 investigations in a day.

8-10
investigations

Only 10% said a SOC analyst can realistically handle 8-10 investigations in a day.

Figure 4: Most SOC analysts can only handle between 7-8 investigations in a day



Take Back Control of **Time**



Respond to incidents in Hours not days or months



Proactively Hunt for the riskiest 1% of threats



Find and fix the most vulnerable endpoints before compromise

Giving You **Time**

Focus on the Riskiest 1% of Threats



Stop Malware

Using multiple detection and protection mechanisms



Eliminate Blind Spots

The network and endpoint, working together across all operating systems



Discover Unknown Threats

With proactive threat hunting



Stop Malware

Using multiple detection and protection mechanisms

What to have...

Prevent



- Antivirus
- Fileless malware detection
- Cloud lookups (1:1, 1:many)
- Client Indicators of Compromise

Detect



- Static analysis
- Sandboxing
- Malicious Activity Protection
- Machine learning
- Device flow correlation
- Cloud Indicators of Compromise

Reduce Risk



- Vulnerable software
- Low prevalence
- Proxy log analysis

Cloud-based Analysis and Threat Intelligence

AMP cloud constantly updated with the latest threat intelligence and research to protect against advanced threats.



Prevent Fileless Malware

Malware Has Evolved. We Need to Protect Against More than Just Files.

Monitor process activity and guard against attempts to hijack legitimate applications.

















Protect Against Ransomware

Malicious Activity Protection

- Monitor Process behavior at execution
- Tuned to detect tell-tale ransomware signs
- Quarantine and terminate associated files and processes
- Log and alert encryption attempt





Eliminate Blind Spots

The network, web, email and endpoints, working together across all operating systems

See Once, Block Everywhere

Share intelligence across network, web, email, and endpoints to see once, block everywhere.



Agentless Detection with Proxy Analysis

Identify Anomalous Traffic Occurring Within Your Network





Discover Unknown Threats

With proactive threat hunting

Dynamic and Behavioral Analysis with Sandboxing

Execute, analyze, and test malware behavior in order to discover previously unknown zero-day threats



"How your expensive security solutions with expensive Threat Intelligence service can protect you from a "document.doc" with "macros enabled" that I just created? Threat intelligence will not protect you against zero-day malware and targeted attacks"

Capability to Continuous Monitoring

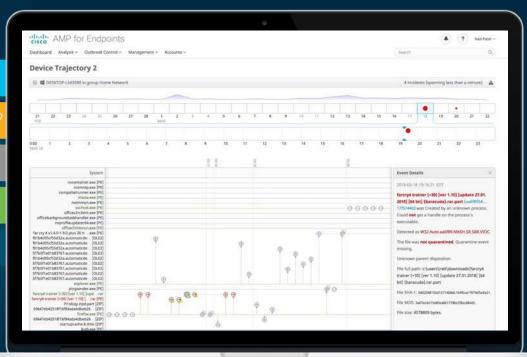
What happened?

Where did the malware come from?

Where has the malware been?

What is it doing?

How do we stop it?

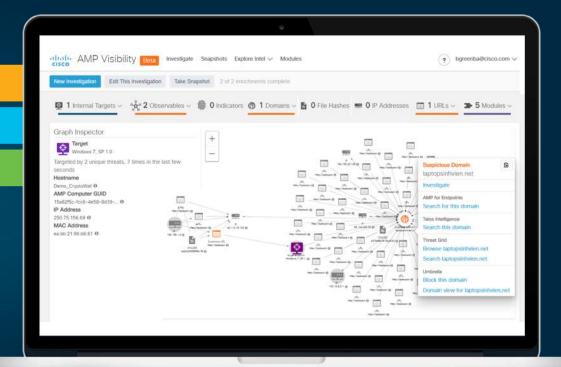


Capability to Perform In-depth Investigations

Threat Hunting

One Click Remediation

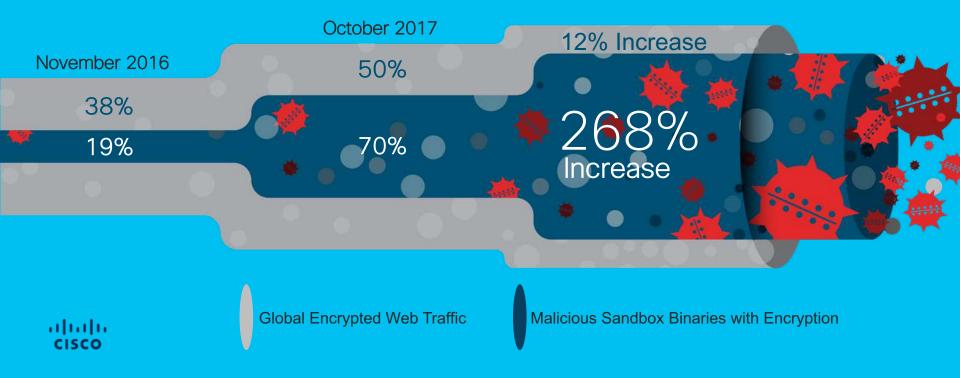
Intelligence Correlation



Why endpoints is in focus... again?

Malicious Binaries and Encryption

Attackers embrace encryption to conceal their command-and-control activity



If You Can Only Get ONE Tool

- Many organizations can get one tool to start.
- Which one?
- How to decide?

If you need to start hunting ASAP, the first tool to get is an endpoint focused tool (**EDR** or its open source equivalents), because "endpoints is where the attackers are"

EDR allows you to review the most unambiguous attacker traces: Execution, file actions, downloads, system actions, etc.



AMP for Endpoints



Prevent attacks and block malware in real time

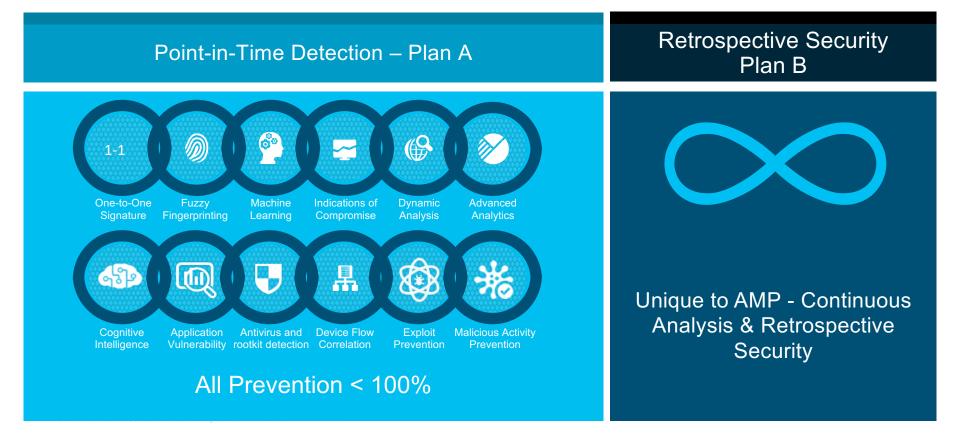


Continuously monitor all processes and activity



Accelerate investigations and remediate faster

What is AMP for Endpoints?



Cisco AMP

AMP **blocks** threats, but it trusts nothing



Hunting inside your environment



Continually exposing and **blocking**



Alerting via an **interactive, actionable history of events** that accelerates
incident response







So AMP records events



And **continuously analyzes** each recorded event, testing it against the latest global threat intelligence

AMP does the heavy lifting that the IT team used to struggle with, recapturing 1,000s of hours each year

Demo time...

Thanks Q/A

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