# Trials and Tribulations of Cybersecurity Information Sharing



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# Agenda

- The Information Age
- Cybersecurity Information Sharing
- Responsible Disclosure
- ASOC Real Life Case Studies
- Telelink's ASOC and Information Sharing
- Conclusions

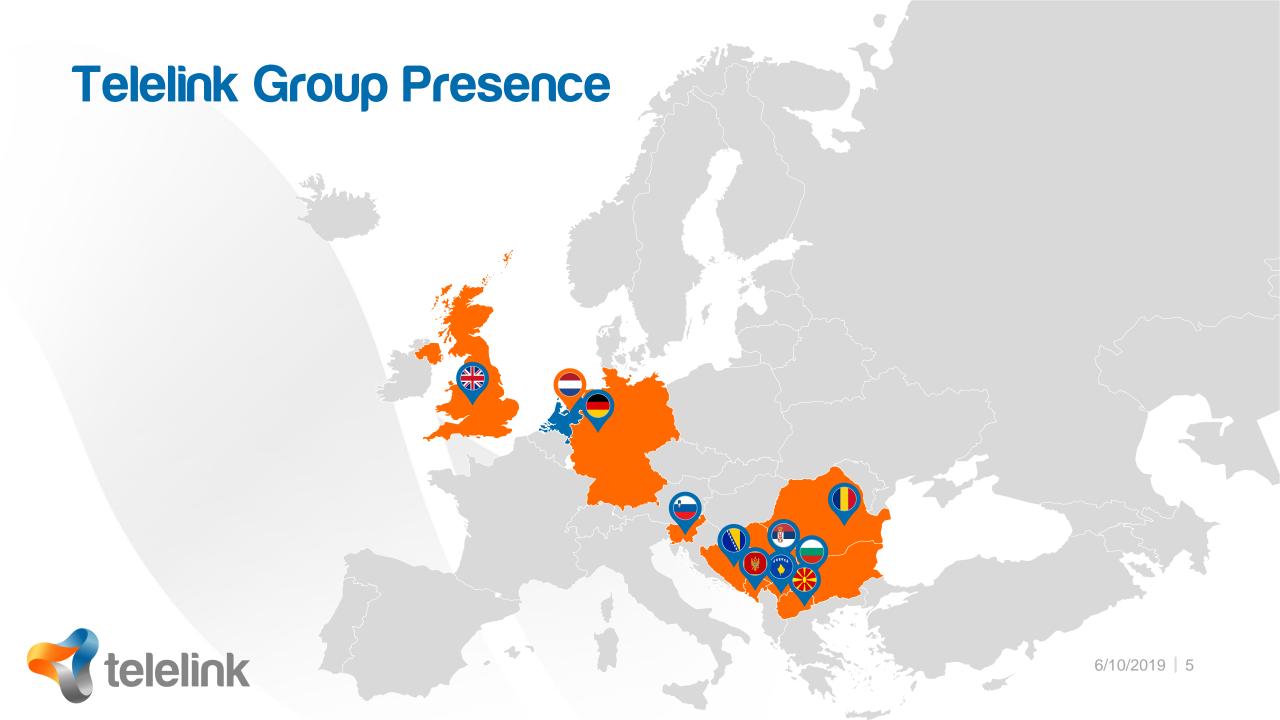


# Telelink Group at a Glance

- 18 years of excellence
- Global network presence in 10 countries
- Dedicated team of experts
- Partnerships with the leading global vendors
- €100M revenue in 2018, targeting over €100M in 2018







## Telelink Group Business Lines

#### Business Services

Engaging in business processes and customer needs in the field of IT infrastructure, information security, digital transformation, big data, and managed services

Infra Services



Engaging in delivering services for the construction and operation of communication infrastructure, delivery and integration of physical security systems, and building management systems

City Services



**Engaging in developing and selling through partners Microsoft Azure based Smart City solutions** 

Labs



Engaging in research, development and training activities focusing on 5G networks and their application



#### **TBS - Expertise and Services**

**Managed Services** 

**Managed Enterprise Networks** 



**Managed Security Services** 



**Equipment as a Service** 



**Data Protection Officer as a Service** 

**Support Services** 

**Extended** 

Warranty

**Extended** 

**Support** 

#### **Consulting Services**





Cloud **Enablement** 



Governance. Risk, and **Compliance** 



**Advisory Services** 

#### **Digital Transformation**





**Transformation Strategies** 



Cloud **Enablement** 



**Business Intelligence and Analytics** 

#### **Cloud Services**



**Microsoft** Cloud **Solutions** 



Advanced **Operations** Center





**Assessment** and



Converged Security and Information **Management** 

#### **Information Security**





Securing Hybrid IT



Governance. Risk, and Compliance



Response







Workplace **Productivity** 





Security





**Design Services** 



Deployment Services



App Development

#### **Enterprise Networks**



**Wired and Wireless** 



**Communication and** Collaboration



**Data Center Networking** 

#### **Data Center**



**Automation and Orchestration** 



**Computing and Storage** 



**Business Continuity** 



**Hybrid Data Center** 



## **Industry Partners**

adrada CISCO

Gold Partner



#### Microsoft Partner

Microsoft

#### Gold Datacenter Gold Cloud Platform

Silver Collaboration and Content Silver Windows and Devices Silver Cloud Productivity







# VEEAM Lenovo COMMVAULT & DataCore

















































#### Main Clients







































































### The Human Nature

"Man is by nature a social animal; an individual who is unsocial naturally and not accidentally is either beneath our notice or more than human.

Society is something that precedes the individual.

Anyone who either cannot lead the common life or is so self-sufficient as not to need to, and therefore does not partake of society, is either a beast or a god."

Aristotle





#### The Internet Nature

Big Data
Machine Learning
Al

**Dark Blockchain** 

**Social Media** 







# Cybersecurity Information Sharing

Analyst to Analyst

Public Disclosure

Analyst to Enterprise

Enterprise to Enterprise

Responsible Disclosure



## Analyst to Analyst

- Every day security researchers and analysts share information on trending topics in information security in order to help people better protect themselves from threats.
- Topics:
  - Indicators of compromise (IoCs)
  - New attack tactics (Tactics, Techniques, Procedures)
  - Defense tactics and detection (YARA rules, sigma rules, SIEM use cases)
  - Emerging threats
  - Security News
  - Experience and advice

Do not share private/company information!

If you're not sure if you can share it publicly - don't!



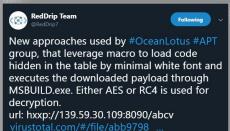
## Analyst to Analyst







During an incident, you are hunting for snakes in the grass. If you've never hunted for snakes before, everything that rustles the grass looks like a snake. If you don't know what normal looks like, your job will be MUCH harder...

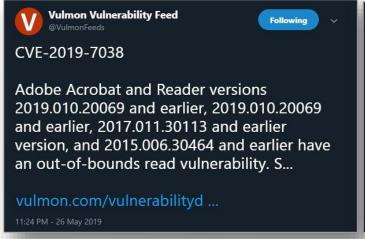


#### Public Disclosure

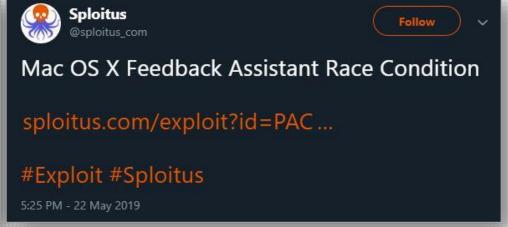
- Communicating the vulnerability to the public should have a broad impact to reach the awareness of the users, and it usually takes one of two possible paths.
  - **1. Easy way** publish blog post, share on cybersecurity forums and control the information
  - **2. Hard way** connect directly with a journalist from a responsible media, work together, but loose control over the information
- Handling the public disclosure comes with quite a bit of stress for the inexperienced as once the story starts rolling publicly you are not in control anymore.



#### **Public Disclosure**













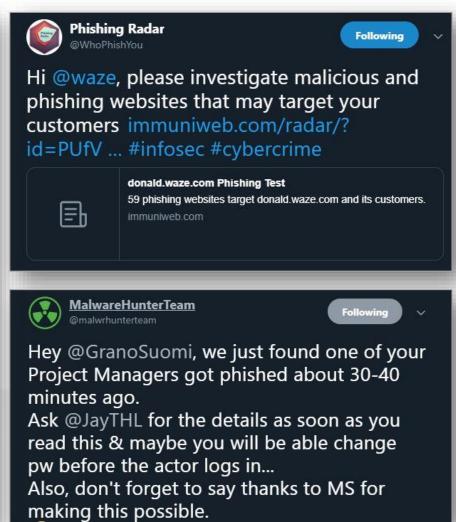
# Analyst to Enterprise (disclose at your own risk ...)

- Whenever an security researcher finds a security flaw he/she has a choice to make:
  - 1. Disclose/Notify the affected party
  - 2. Keep it a secret and potentially use the vulnerability
  - 3. Do nothing
- Most security researchers will opt to contact the company or vendor and notify them.
- However that is not always the case...



# Analyst to Enterprise (Disclose at your own risk ...)







#### The Reactions

Who are you?? How did you get this Thank you!! information?? You are the best! Whatever We are getting our We're sending lawyers! you all the \$\$\$!! Unimaginable Utterly Discomforting Distressing No pain Intense horrible unspeakable 10 Very Excruciating unbearable Very Very mild Tolerable distressing intense

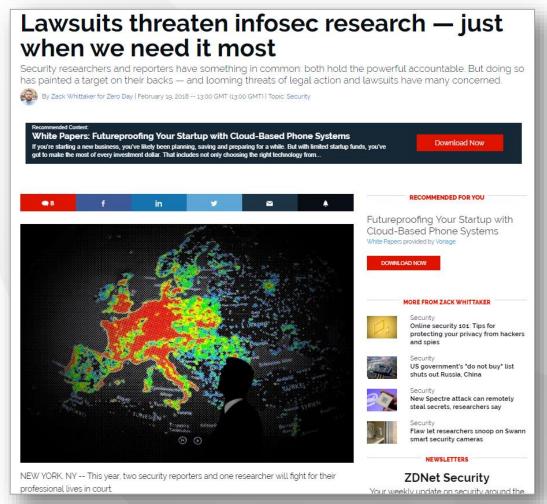


# The Legal Action(s)





## Cybersecurity Information Disclosure







## Responsible Disclosure Policy

#### **Responsible Disclosure**

At the Acme Corporation, we consider the security of our systems a top priority. But no matter how much effort we put into system security, there can still be vulnerabilities present.

If you discover a vulnerability, we would like to know about it so we can take steps to address it as quickly as possible. We would like to ask you to help us better protect our clients and our systems.

Please do the following:

- We will respond to your report within 3 business days with our evaluation of the report and an expected resolution date,
- . If you have followed the instructions above, we will not take any legal action against you in regard to the report,
- We will handle your report with strict confidentiality, and not pass on your personal details to third parties without your permission,
- . We will keep you informed of the progress towards resolving the problem,
- In the public information concerning the problem reported, we will give your name as the discoverer of the problem (unless you desire otherwise), and
- As a token of our gratitude for your assistance, we offer a reward for every report of a security problem that was not yet known to us. The amount of the reward will be determined based on the severity of the leak and the quality of the report. The minimum reward will be a €50 gift certificate.
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We strive to resolve all problems as quickly as possible, and we would like to play an active role in the ultimate publication on the problem after it is resolved



## Enterprise to Enterprise

Following the various Responsible disclosure policies companies can still share the vulnerabilities found in their own or another company's product



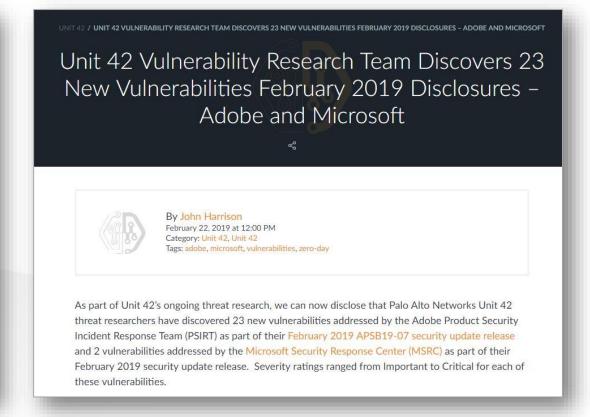
The latest news and insights from Google on security and safety on the Internet

Disclosing vulnerabilities to protect users across platforms
March 7, 2019

Posted by Clement Lecigne, Threat Analysis Group

On Wednesday, February 27th, we reported two 0-day vulnerabilities — previously publicly-unknown vulnerabilities — one affecting Google Chrome and another in Microsoft Windows that were being exploited together.

To remediate the Chrome vulnerability (CVE-2019-5786), Google released an update for







## What Happens when a Vulnerability is Found?

- A security researcher will **privately** report the breach to the company and will allow the team a reasonable timeframe to fix the issue, but in the case they do not, they may publicize the exploit to alert the public.
- Disclosing a vulnerability to the **public** is known as full disclosure, and there are different reasons why a security researcher may go about this path.



## **Vulnerability Disclosure**

A security researcher may disclose a vulnerability if:

- They are unable to get in contact with the company.
- Their vulnerability report was ignored (no reply or unhelpful response).
- Their vulnerability report was not fixed.
- They felt notifying the public would prompt a fix.
- They are afraid of legal prosecution.

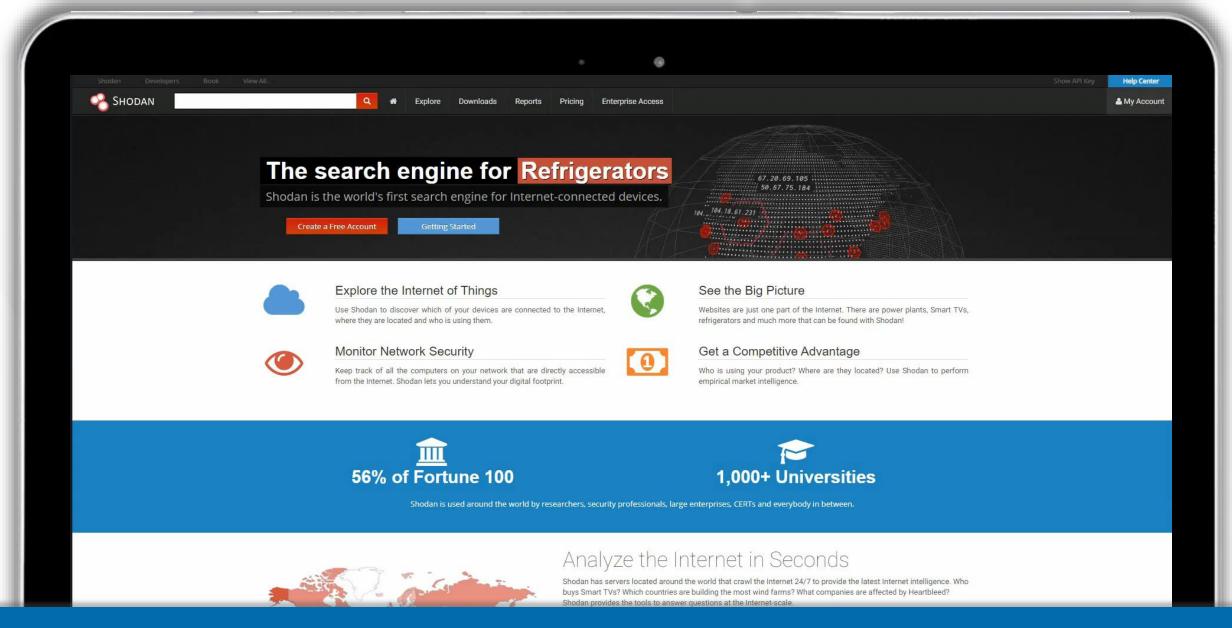


## Responsible Disclosure Examples

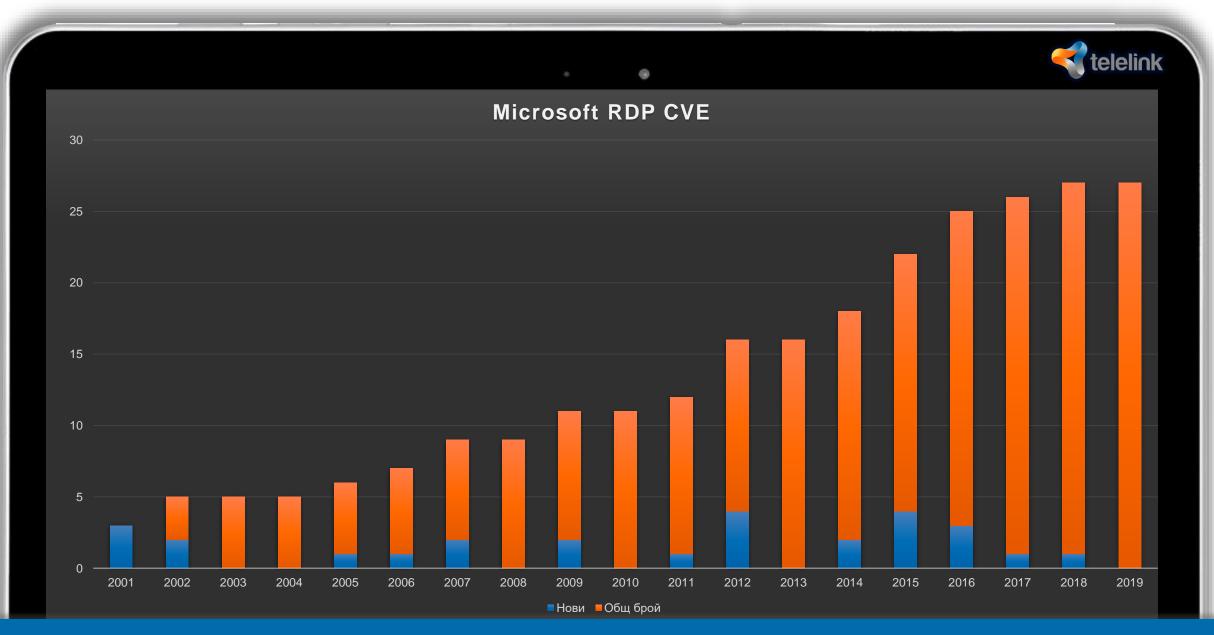








# **Shodan.io**Search for SCADA





# The Vulnerable SCADA System

Reply Reply All Reply All Forward All cp 12.9.2018 10:14

#### Alexander Tzokev

#### Контакти

овь врозка с проучване за потенциални уязвимости открихме такива на система на ваш клиент.

Искаме да се свържем с компанията, използваща посочения по-долу IP адрес и да ги информираме за проблемите, но нямаме контактна информация.

IP адресът е

и като доставчик е посочен "Vida optics TVV Ltd.".

Моля, да ни изпратите контакти или ако адресът не е към ваша AS да ни информирате.

Предварително ви благодаря.

Alexander Tzokev | Department Manager - ASOC Telelink Business Services | alexander.tzokev@telelink.com M: +359 879 676 712 | www.telelink.com









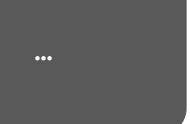


# The Vulnerable SCADA System

Shodan.io search, found IP addresses and analysis

Contacted ISP1 ...
No answer

Contacted ISP2 ... No answer





## **Encountered Problems**

- Limited contact information
- No feedback



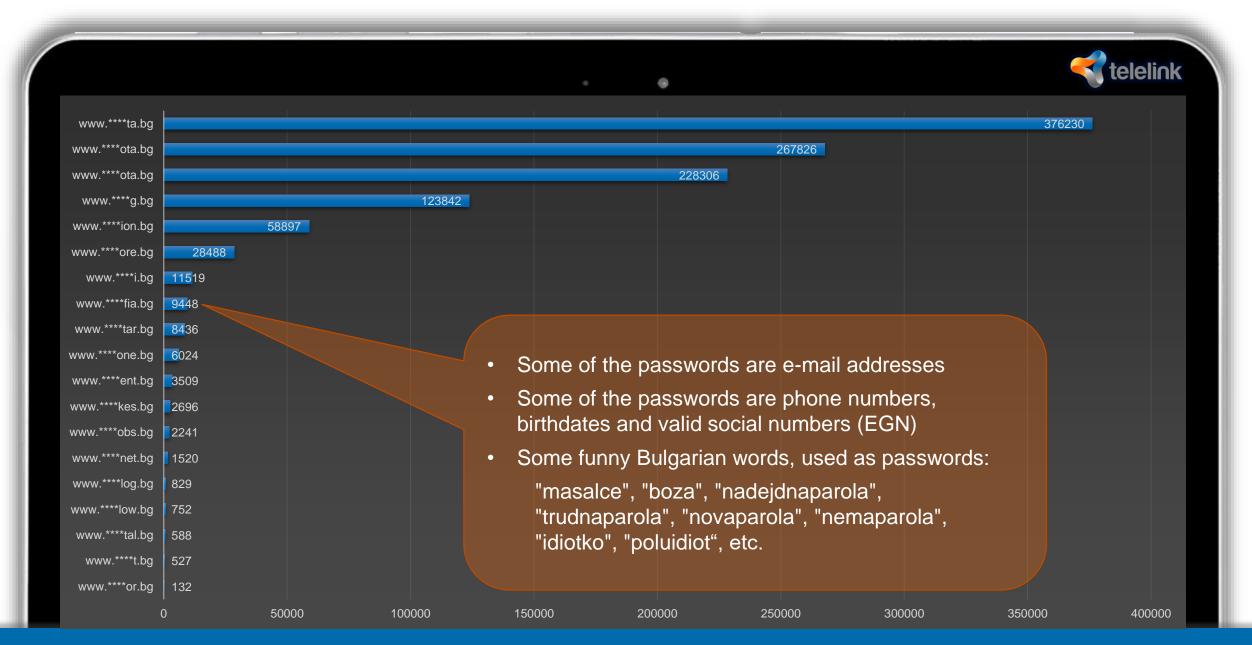
## Collections #1-5

- 900+ GB archives, containing text files with leaked accounts (in most cases *email:password*)
- Passwords are in clear text and cryptographic hashes
- 6 000 000 000+ accounts
- 19 domains ending with ".bg" and congaing "-bg" in the name were found



"THEY WERE WAY AHEAD OF US IN PASSWORDS."





# Collections #2-5 Analysis of some of the Bulgarian sites

#### Collections #1-5

Searching for leaked password of colleagues and sending alerts to them

Alerting the affected sites and/or companies

Research and analysis of the leaked passwords



#### **Encountered Problems**

- Analyzing all the data
- Contacting Bulgarian companies and academical institution (owners of the leaked sites).
- Bipolar reactions were observed.



#### Lessons Learned

## Contacting the cybersecurity targets (victims) is a complex task.







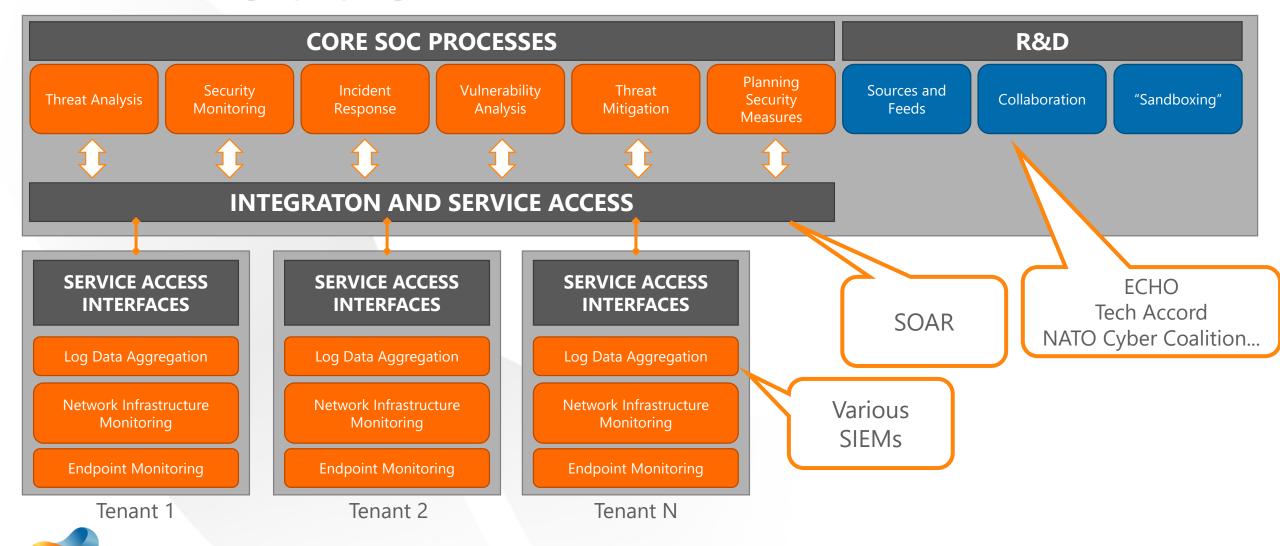
#### Telelink Holistic Approach to Cybersecurity





#### The ASOC Structure

telelink



# TEAM (ERT RESPONSE EMERGENCY

#### ASOC

CHNOLOGY MANAGEMENT

PROCESS MANAGEMENT

**Endpoint monitoring** Realtime monitoring Network infrastructure monitoring Security Application log monitoring Proactive search Monitoring Dataflow monitoring Network device log monitoring Alarm analysis and "Human Triage" Authentication and access monitoring Computer forensics Incident analysis Incident scope and severity determination Incident Network and endpoint analysis and live response Corrective actions Handling Major breach support Static and dynamic malware analysis Malware analysis Malware reverse engineering Threat feed integration Internal intelligence harvesting Tactical Intelligence Threat Industry and client tailored subscription service Intelligence Threat briefings Validate and prioritize security countermeasures Operational Intelligence Threat profile development and trending analysis



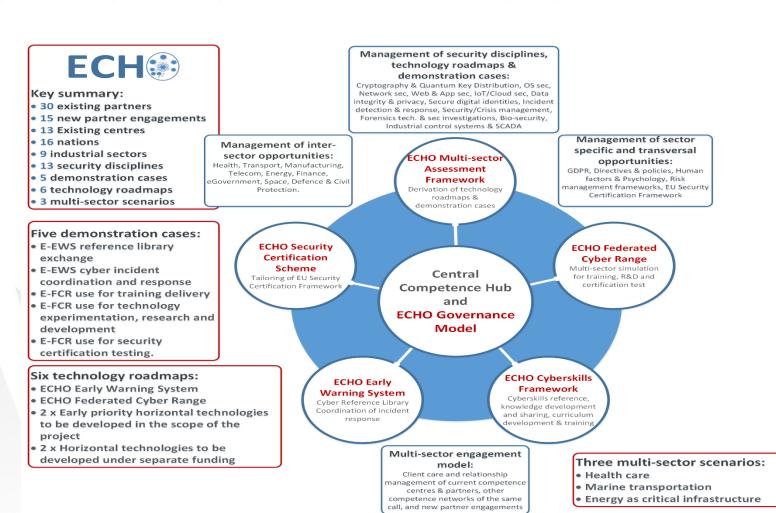
#### ASOC

Threat feed integration Tactical Intelligence Internal intelligence harvesting Threat Industry and client tailored subscription service Intelligence Threat briefings Validate and prioritize security countermeasures Operational Intelligence Threat profile development and trending analysis



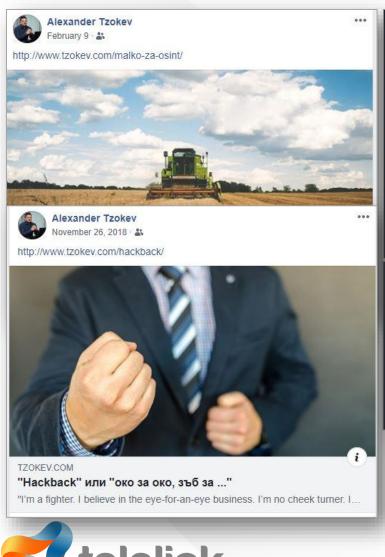
#### ECHO - EUROPEAN NETWORK OF CYBERSECURITY CENTERS AND COMPETENCE HUB FOR INNOVATION AND OPERATIONS

- Research and Development project, funded by EU, Part of Horizon2020
- Consortia consisting of 30 partners, including Royal Military Academy of Belgium, RHEA systems, Universities, Ship builders, etc...
- 48 months, started in February 2019





#### **ASOC Information Sharing**







### Conclusions



#### Conclusions

- Security information sharing is still maturing.
- There are still some gray areas and risks around disclosing vulnerabilities.
- Security researches should seek out proper channels for disclosing vulnerabilities and share information.
- Companies need to develop their own disclosure policies.
- There is much to be gained from sharing information.
- Sharing is caring.





# Thank you for your attention!



